

**RESOLUTION IN SUPPORT OF MULTIPLE YEAR AGREEMENTS  
FOR INFORMATION TECHNOLOGY MAINTENANCE CONTRACTS  
TO LOWER ANNUAL INCREASE COST**

**Whereas:** The City's Information Technology Department operates nearly 50 computer systems such as the computerized financial system, tax system, Microsoft software and public safety communications that provide services to our city residents and maintain the operations of the City; and,

**Whereas:** The Information Technology Department has recognized that many of these systems that have been in place for years require maintenance support to provide software upgrades, hardware upgrades and technical support; and,

**Whereas:** The majority of the \$2 million annually maintenance support contracts are paid every fiscal year which include annual increases ranging from 3 to 5 percent; and,

**NOW, THEREFORE BE IT RESOLVED,** that the City of New Haven, through its Board of Alders, authorize the City's Information Technology Department to enter into multiple year agreements on information technology maintenance contracts at the beginning of the fiscal year only if maintenance contracts can reduce or avoid annual increases; and, that the Information Technology Department will report to the Board of Alders in the monthly financial report to the Board of Alders Finance Committee when multi-year contracts are reached be, and is hereby is approved.