



September 11, 2023

Mr. Sandeep Aysola  
Director Transportation, Traffic & Parking  
City Of New Haven  
165 Church Street  
New Haven, CT 06510

Re: Sole Source Provider for IPS equipment

Dear Mr. Aysola,

This letter is to certify that IPS Group Inc. is the sole source provider for all parking meter products, including the M5™, MS1™ and MS3™, that are capable of communication, credit card process and remote configuration with the IPS back-office system. Additionally, no other company can provide the back-office services to IPS meters (including wireless connectivity and credit card processing) other than IPS Group Inc.

IPS is the designer and original equipment manufacturer for all IPS products, including spare parts, warranty & repair services, data management systems, credit card processing and related services. In fact, replacement components or repair services that do not use genuine original IPS spare parts and/or repair services will affect your product warranty.

This certification confirms that IPS Group Inc. as the sole source manufacturer for all IPS products, spare parts, and repair services.

The undersigned declares that the foregoing is true and correct to the best of his knowledge.

Regards,

A handwritten signature in blue ink that reads "Chad P. Randall".

Chad P. Randall  
Chief Executive Officer  
IPS Group, Inc.