



Justin Elicker
Mayor

CITY OF NEW HAVEN
COMMUNITY SERVICES ADMINISTRATION
DEPARTMENT OF COMMUNITY RESILIENCE



Carlos Sosa-Lombardo
Director

May 25, 2023

Honorable Tyisha Walker-Myers
President, Board of Alders
165 Church Street
New Haven, CT 06510

Dear Honorable Walker-Myers,

The Department of Community Resilience requests approval to enter a multi-year agreement with Liberty Community Services, Inc to embed a caseworker within the New Haven Free Public Library system to provide essential case management and service navigation to New Haven residents. The total cost of this multi-year agreement is \$210,000 over 3 years with a start date of July 1, 2023, and end date of June 30, 2026.

A request for proposals was published in early May 2023, seeking applicants to fulfill the need for a library case worker. Liberty Community Services, Inc was chosen by a review panel as the best and most highly qualified vendor to provide these services based on their organizational capacity, previous experience, and thoughtful plan and proposal. This multi-year agreement with Liberty Community Services, Inc includes the following considerations:

- Low-barrier access to trauma-informed, person-centered case management and service navigation to library patrons who may be experiencing housing, health, and/or income crises. Services may include: navigating housing applications, obtaining IDs and necessary documents, referrals to health and mental healthcare, and resume help and employment search services.
- Collaboration and integration with other case management services and homeless outreach across the city and within the library system.
- Embedded case manager services at multiple library locations based on neighborhood and library need.

Thank you for your consideration in this matter.

Sincerely,


Carlos Sosa-Lombardo, Executive Director
Department of Community Resilience

NEW HAVEN IT ALL HAPPENS HERE

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