

Community Healing Support Team

Scope of Work

The Community Healing Support Team (CHST), operated by Clifford W Beers Guidance Clinic, Inc., serves the urgent and emergent needs of children, families, and communities of the City of New Haven. The CHST raises community awareness and builds capacity to address the mental health needs of individuals and neighborhoods in the New Haven community. Team members are credible messengers within New Haven neighborhoods and provide a neighborhood-focused response, local support, and linkages to appropriate referrals. The Community Health Support Team provides distinct services from that of Elm City COMPASS. The Community Healing Support Team is expected to respond within a 48-hour window following a referral to identify individual and community needs and barriers to recovery and healing. Elm City COMPASS is part of New Haven's emergency response system and is dispatched through 911 to respond to mental health and substance use crises in real-time.

The goals of Clifford Beers' Community Healing Support Team (CHST) are to:

1. Deliver rapid response (within 48 hours) to individuals, families, and communities in the wake of community-wide traumatic incidents in New Haven (e.g., shooting, homicide, suicide, pandemic-related death, accidental death, Sudden Infant Death (SIDS), fatal traffic accident, fire, and hate or bias crime).
2. De-escalate traumatic experiences through direct support and referrals to ongoing therapeutic resources.
3. Provide monetary support to address urgent family and community needs related to the traumatic event.
4. Support family and community healing.

Community Healing Support Team program components and activities include:

1. Team maintains a hotline for community partners to call following a traumatic event: 1-844-NHV-SUPPORT.
2. Following an event and referral, the Team responds by phone or on site within 48 hours or less and develops a response plan.
3. Team supports family and community healing, including attending funerals and vigils, facilitating community circles, making referrals, offering monetary support to reduce barriers to healing, and provides intermittent check-ins and other supports for up to 45 days.
4. Team attends meetings and events with community groups, faith organizations, service providers, NHPD and NHFD, and other stakeholders to enhance collaboration and build the capacity to respond to the mental health needs of individuals and neighborhoods.

Agreement Period: July 1, 2023 to June 30, 2026

Award Amount: \$375,000.00

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Budget Breakdown:

Line Item	Cost
Salaries	\$211,950.00
Fringe	\$48,750.00
On Call Staff Stipends	\$48,750.00
Marketing Materials	\$1,500.00
Flex Funding for Basic Needs	\$30,000.00
Admin (10%)	\$34,050.00
Total	\$375,000.00