



Transportation, Traffic & Parking Department

City of New Haven



200 Orange Street G3
New Haven, CT
06510

Justin Elicker
Mayor

Haley Simpson
Director

July 23, 2026

Honorable Tyisha Walker-Myers, President
Board of Alders of the City of New Haven
165 Church Street
New Haven, CT 06510

RE: ORDER OF THE NEW HAVEN BOARD OF ALDERS AUTHORIZING THE MAYOR TO ENTER INTO A MULTI-YEAR AGREEMENT WITH PASSPORT LABS, INC. FOR PARKING ENFORCEMENT SOFTWARE AND EQUIPMENT, WITH AN OPTION TO RENEW.

Dear President Walker-Myers:

I am submitting for your consideration the attached Order authorizing the City to enter into a multi-year agreement with Passport Labs, Inc. for parking enforcement software, equipment, implementation services, and training.

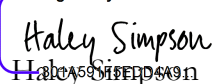
The City issued Request for Proposals No. 2026-RFP-CNH-333 on April 20, 2026, and received six proposals. Following a review of the proposals and the required scope of services, Passport Labs, Inc. was determined to be the most responsive and qualified respondent.

The Department of Transportation, Traffic and Parking relies on this software and equipment to support its parking enforcement operations. A multi-year agreement is needed to allow for implementation, staff training, continued system maintenance, equipment support, and consistent service throughout the contract term. The proposed agreement would be for a term of up to five years, with an option to renew, subject to the final contract terms and available funding.

Thank you for your consideration.

Sincerely,

Signed by:


Haley Simpson

Director of Transportation, Traffic, & Parking