

# Application Form

## Profile

**If you have any questions or difficulty submitting this application, please reach out to Alex Guzhnay at [aguzhnay@newhavenct.gov](mailto:aguzhnay@newhavenct.gov) or call 203-946-7670.**

Angelina

First Name

Wilson

Last Name

Middle Initial

keepsakesct1@gmail.com

Email Address

290 Judwin Ave

Home Address

Suite or Apt

New Haven

City

CT

State

06515

Postal Code

**What ward do you live in (optional - please select ward if you know)?**

None Selected

Home: (203) 668-8653

Primary Phone

Alternate Phone

**Are any of the above number a cell phone number?**

Yes  No

**If so, which? Also, is it okay to send a text message?**

Yes

**Are you currently employed by the City of New Haven or the New Haven Public School System?**

Yes  No

Yale New Haven Health

Employer

Patient Financial Access Counselor

Job Title

To see our list of Boards and Commissions please click here: <https://newhaven-ct.granicus.com/boards/w/976a34cad711af7c/boards>

**Which Boards would you like to apply for?**

Youth Commission: Submitted

**Is this an appointment or reappointment request? \***

Reappointment

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**Interests & Experiences**

Please tell us about yourself and why you want to serve. Please attach any of the follow:

**Resume, Curriculum Vitae (CV), Professional Bio, or a Statement of Interest.**

[Angelina\\_2024\\_Resume.doctat.docx](#)

Upload a Resume

**If not submitting a Resume or CV, please submit a ~150 word Statement of Interest as to why you are interested in serving on your selected boards/commissions. If you have uploaded a resume, you can write n/a.**

I have been serving to advocate for, mentor and engage youth communities for over two and half decades. Through collaborative work with programs, institutions, communities and stakeholders- advocacy, education, mentorship and creating spaces have been at the center. I'm passionate about meeting young people where they are, encouraging them to leverage the voices and nurturing that potential. As a commissioner we have a unique opportunity to impact our most vulnerable communities by implementing strategies to shift mindsets, promote leadership and engagement. If our children aren't okay, then our communities can't be okay.

Question applies to Youth Commission, Peace Commission

**Are you under 18 or over 18? If under 18, please provide your DOB. If over 18, you can write n/a**

N/A

**Why are you interested in serving on a board or commission?**

I believe that those who serve strengthen New Haven communities through service., engagement, identification of resources and collaboration of talents through volunteerism. I particularly interested in serving the youth commission to aid in empowering youth communities through education, trainings, mentorship's and precessional development, and mental health and wellness, while weighing in on affairs and issues impacting youth communities.

**Why do you believe you would be a good fit for your selected board and commission(s)?**

I am a good fit for this commission because I'm passionate about youth communities and their well being. Throughout the year, i initiate educational campaigns, organize conferences and plan events around youth issues for youth communities, to empower, educate, affirm and motivate New Haven youth to strive to be better versions of themselves. I am continuously educating myself on concerns impacting youth communities. This past year I attended a youth symposium at quinnipiac law school centered around truancy and juvenile justice. I've also sphere headed a youth summit annually for the past 8 years bringing in speakers like ct state chief justice, department of transportation, business and professional programs, mental health and well ness and engineering to motivate youth, shed light on internship opportunities and mentor city of New Haven youth.

**Do you have any time commitments that would prevent you from participating in board/commission meetings? Meeting times can be found by visiting [newhavenct.gov/boards](http://newhavenct.gov/boards), but most are usually once a month for 1-2 hours.**

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No

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## **Demographics**

**Some boards and commissions require membership to be politically proportionate, per State Statute on minority party representation (CGS § 9-167a). What is your political affiliation on your voter registration?**

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Independent

**In order to stay compliant with our city's charter, are you registered to vote in New Haven?**

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Yes  No

We strive to maintain diversity in all of our Boards and Commissions. These questions are optional and if you volunteer the information we will only use it to ensure that our boards and commissions are diverse.

## **Ethnicity**

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African American

## **Gender**

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Female

**How did you hear about serving on our Boards & Commissions?**

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City of new haven

Angelina Wilson

New Haven, CT | (203) 668-8653 | [Angelina.wilson@ynhh.org](mailto:Angelina.wilson@ynhh.org) | [keepsakesct1@gmail.com](mailto:keepsakesct1@gmail.com)

### ***Education and Certifications***

Bachelor of Business Administration

*University of Bridgeport (01/2010-05/2014)*

TOW Leadership Fellow, Restorative Youth Justice

*University of New Haven (03/2016-01/2017)*

### ***Work Experience***

*06/ 2007 – Present*

Patient Financial Access Counselor | Yale New Haven Health

- Responsible and accountable for coordinating the patient accounting activities from the point of initial contact through account resolution; including processing payments and maintaining accurate records of transactions.
- Formulate solutions to respond and resolve non-clinical customer requests, issues and problems, while meeting the changing demands and priorities of the hospital and third-party environments.
- Clearly communicate with care coordinators, utilization management team and other hospital staff regarding insurance changes to alleviate possible coverage issues and to ensure prompt discharge of patients.
- Initiate and perform patient registration through establish registration process and network communications flow.
- Actively participates on various task forces and committees on issues affecting patient throughput and overall business operations of the department as well as diversity, equity, inclusion and belonging.

*05/2006 - 06/2007*

Bed Management Associate | Yale New Haven Hospital

- Established and maintained patient records; critically evaluating the nature and urgency of scheduling requests, against input and output of staff, resources, and beds.
- Maintained an understanding and record of census statistics and patient movement while monitoring trends and accuracy through utilization of various quality assurance reports and the flow of information between multiple computer systems and decided when to use back-up systems.
- Served as a source of information to staff and clients on hospital policies, procedures, and activities.
- Maintained a working knowledge of medical terminology, clinical issues, insurance policies, governmental laws, hospital regulations, policies and procedures.

*07/2000 - 01/2007*

Bed Control/ Emergency Department Senior Patient Registrar | Hospital of Saint Raphael  
Emergency Department

- Served as point of contact by greeting and assisting patients with the check-in process and resolved customer complaints using established follow-up procedures. Led a team of 6 on evening shift.

- Offered simple, clear explanations to help clients and families understand hospital policies and procedures.
- Answered incoming calls on multiline system, responded to inquiries by directing calls to appropriate personnel while offering simple, clear explanations to help clients and families understand hospital policies and procedures.
- Initiate and perform patient registration through establish registration process and network communications flow to ensure hospital from unnecessary financial loss..
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## ***Volunteer Work***

*2017 - Present*

Youth Commissioner – Chair | City of New Haven Youth Commission

*Appointed by the Mayor with the approval of New Haven Board of Alders*

- Create and develop a culture that supports youth in the city by enlisting the support and cooperation of different sectors of the community, including businesses, faith-based organizations, associations, youth organizations, government, management teams and others.
- Organize and/ or sponsor public forums around issues affecting youth where both young people and adults are encouraged to participate.
- Led a team of 10

*2016-Present*

African American Women’s Summit Steering Committee

*(Co-treasurer, youth workshop, social media coordinator, 2017 Tri Chairperson)*

- Spearheaded, implemented, and facilitated collaborative efforts to bring youth workshops and a youth summit to the African American Women’s Summit Steering Committee to engage and increase youth and adolescent attendance in black and brown underserved communities.
- Created a committee social media page that increased visibility, leading to increased participation, awareness and promoting the annual event while also managing the committee’s email mailbox and sending correspondence.
- Assisted in leading a team of 10

## ***Organization Boards/Affiliates/Awards/Memberships***

- *Yale New- Haven Health Diversity, Equity, Inclusion & Belonging Council*
- *City of New Haven Youth Commissioner*
- *Jack and Jill of America- New Haven Chapter*

- *National Council of Negro Women (NCNW)-Greater New Haven Section*
- *African American Women's Summit Steering Committee*
- *Mentoring Impact Award- (2018)*
- *Leadership Award (2023)*