



Justin Elicker
Mayor

CITY OF NEW HAVEN

COMMUNITY SERVICES ADMINISTRATION
DEPARTMENT OF COMMUNITY RESILIENCE



Tirzah Kemp
Director

August 13, 2024

Honorable Tyisha Walker-Myers
President, Board of Alders
165 Church Street
New Haven, CT 06510

Dear Honorable Walker-Myers,

The Department of Community Resilience requests approval for a no-cost extension to a multi-year contract with Yale University and its subcontractors to continue implementation and evaluation of the Elm City COMPASS program, which is New Haven's Community Crisis. The Agreement (A22-1176), set to expire on June 30, 2025, was executed on May 1, 2022 following selection of Yale University as the most qualified contractor through RFP 2020-11-353. We are requesting Board of Alder approval to extend this agreement for one year through June 30, 2026 at no cost to the City. Compensation for the contractor will not exceed the maximum amount, \$3,513,842.00 as defined in the original Agreement.

Elm City COMPASS has had a hugely positive impact in New Haven with over 1500 responses to individuals experiencing mental health and substance use crises or who require resources or supports to due lack of housing or other needs (as of July 2024). The program represents a comprehensive approach to crisis response in New Haven by incorporating four components:

- A crisis response team consisting of a social worker and a peer with lived experience, who complement and support the work of New Haven first responders to 911 calls and through outreach;
- A Community Advisory Board (CAB) of New Haven residents who meet regularly to ensure that COMPASS remains true to community needs and values;
- Strengthening the crisis service system through meeting and coordination with providers, advocates, faith leaders, and businesses to listen to their concerns about crisis response and enhance coordination and integration of services;
- A comprehensive evaluation to ensure continuous quality improvement of the crisis team and assessments of effectiveness for individuals served, the community, and the service system.

Thank you for your consideration in this matter.

Sincerely,

Tirzah Kemp, Director
Department of Community Resilience

NEW HAVEN IT ALL HAPPENS HERE

165 Church Street, 2nd Floor - New Haven, CT 06510
www.newhavenct.gov
(203) 946-7846