

Application

Profile

If you have any questions or difficulty submitting this application, please reach out to Alex Guzhnay at aguzhnay@newhavenct.gov or call 203-946-7670.

David	M	Caruso
<small>First Name</small>	<small>Middle Initial</small>	<small>Last Name</small>

dmcaruso777@gmail.com
Email Address

21 rock hill rd	Unit b	
<small>Home Address</small>	<small>Suite or Apt</small>	
New haven	CT	06513
<small>City</small>	<small>State</small>	<small>Postal Code</small>

What ward do you live in (optional - please select ward if you know)?

Ward 13

Mobile: (860) 796-0986	
<small>Primary Phone</small>	<small>Alternate Phone</small>

Are any of the above number a cell phone number?

Yes No

If so, which? Also, is it okay to send a text message?

8607960986

Are you currently employed by the City of New Haven or the New Haven Public School System?

Yes No

Bridges health care	Program manager- intake department
<small>Employer</small>	<small>Job Title</small>

To see our list of Boards and Commissions please click here: <https://newhaven-ct.granicus.com/boards/w/976a34cad711af7c/boards>

Which Boards would you like to apply for?

Fair Rent Commission: Submitted

Is this an appointment or reappointment request? *

Reappointment

Interests & Experiences

Please tell us about yourself and why you want to serve. Please attach any of the follow:

Resume, Curriculum Vitae (CV), Professional Bio, or a Statement of Interest.

[Copy_of_David_Caruso_Resume__1_.docx](#)

Upload a Resume

If not submitting a Resume or CV, please submit a ~150 word Statement of Interest as to why you are interested in serving on your selected boards/commissions. If you have uploaded a resume OR you are seeking reappointment, you can write n/a.

resume has been attached.

Question applies to Fair Rent Commission

Are you a landlord, renter, or homeowner? Or someone who works with either landlords or renters? If so, please explain.

No

Why are you interested in serving on a board or commission?

This is something that I care deeply about. Especially now during this housing crisis it is important to be involved in these issues. Furthermore, I love the city of New Haven and am proud to serve it and it's citizens.

Why do you believe you would be a good fit for your selected board and commission(s)?

I have lived in New Haven for 20 years, 17 of those years as a tenant, in many different neighborhoods to many different landlords. This has given me a pretty comprehensive view of relationships between tenants and landlords in New Haven. I also am at the moment neither a landlord or a tenant and this gives me a more impartial view of the matter.

Do you have any time commitments that would prevent you from participating in board/commission meetings? Meeting times can be found by visiting newhavenct.gov/boards, but most are usually once a month for 1-2 hours.

no

Demographics

Some boards and commissions require membership to be politically proportionate, per State Statute on minority party representation (CGS § 9-167a). What is your political affiliation on your voter registration (i.e Democrat, Republican, Unaffiliated, Independent, etc)?

unaffiliated

In order to stay compliant with our city's charter, are you registered to vote in New Haven?

Yes No

We strive to maintain diversity in all of our Boards and Commissions. These questions are optional and if you volunteer the information we will only use it to ensure that our boards and commissions are diverse.

Ethnicity

Caucasian/Non-Hispanic

Gender

Male

How did you hear about serving on our Boards & Commissions?

Community Management Team meeting

David M. Caruso

21 Rock Hill Rd, New Haven, CT 06513 dmcaruso777@gmail.com Cell: (860) 796-0986

EDUCATION

Southern Connecticut State University, New Haven, CT Bachelor of Science
Biology

SKILLS

Epic (in-basket, scheduling, registration, admitting); Onesource; Microsoft Outlook, Excel, and Power Point; Right Fax, Carelogic, SPAR, cisco finesse, Powershare, Myhealth Direct,

WORK EXPERIENCE

Bridges Healthcare, Milford, CT **December 2025 – Present** *Program Manager-Intake Department*

- Coordinate with outside agencies to review and efficiently schedule intakes for clients being referred from other organizations.
- Supervise intake staff, and coordinate with other departments to ensure, timely and efficient intake process for new clients.
- Synthesize evaluation data to create reports for leadership by interviewing clients in person and over the phone using CareLogic and Microsoft Excel.
- Design and implement new intake work flows
- Utilize programs such as Carelogic, SPARs and other technology to perform daily data capture functions.

Bridges Healthcare, West Haven, CT **December 2021 – Present** *Interview Specialist*

- Synthesize evaluation data to create reports for leadership by interviewing clients in person and over the phone using CareLogic and Microsoft Excel.
- Design and created study on how to better assess and treat depression in underserved communities.
- Utilize programs such as Carelogic, SPARs and other technology to perform daily data capture functions.
- Coordinate and implement Community Advisory Board, Health and Equity Wellness meetings and lead as chair of both committees, as well as DEI Ambassador.

Yale University, New Haven, CT **September 2020 – August 2021** *Referral Specialist-*

Yale Medicine CARE Center

- Handled a call volume of 70-100 calls per day to schedule appointments from incoming phone calls, referrals, in-basket messages, tests, appointment desk, work queues, telephone encounters and media manager utilizing Epic.
- Utilized computer programs such as right fax, cisco finesse, powershare, and myhealth direct, to gather imaging, medical records and schedule incoming referrals. ● Provided patients with material and instruction regarding their tests and treatment plans over the phone.

Yale New Haven Hospital, New Haven, CT **October 2014 – September 2020** *Patient Financial Access Specialist – Outpatient/ED*

- Greeted and collected patient demographics to register patients, called appropriate floor,

and escorted patients to the floor.

- Utilized several functions in Epic to schedule appointments, by coordinating over the phone, in person, and through in-basket messages using Epic.
- Handled a call volume of 70-100 calls per day to provide patients with material and instruction regarding their tests and treatment plans.
- Confirmed insurance authenticity and coverage in Epic or Onesource, and collected co-pays.
- Released bodies from morgue to funeral homes by reviewing funeral home directors' credentials, requiring them to sign forms printed from Epic, and contacting security at the morgue to notify them of directors' arrival.