# ADDIE KIMBROUGH

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### Professional Summary

A hardworking and reliable person focused on going above and beyond to support the team and serve customers. Trained in Management and offering top-notch leadership abilities. Motivated to continue to learn and grow as a professional.

An expert in with years of related experience and advanced skills. Always looking for ways to improve productivity and customer satisfaction with exceptional service. Maintain

well-organized and presentable work areas at all times. An expert in Management with years of related experience and advanced business skills. Always looking for ways to improve productivity and customer satisfaction with exceptional service.

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A hardworking and reliable person focused on going above and beyond to support the team and serve customers. Trained in business and offering top-notch people abilities. Motivated to continue to learn and grow as a reliable professional.

#### Skills

Typing 35wpm, bookkeeping, leadership, filing, speaking, phones, organization and computers

#### Experience

**Organizations** 

Jan 2009 - Mar 2010

Columbus House - New Haven, CT - Connecticut

. Delivered expert administrative support each day, including processing all of the paperwork, appointment requests and payments coming through a busy [Type] office.

Owner

Jan 2002 - May 2007

D & M Comfort and Care - North Haven, CT - Connecticut

. Managed the performance of team members, conducted performance appraisals\_and managed promotion recommendations.

• Improved customer satisfaction and loyalty by building an atmosphere focused on positive, memorable experiences.

Dept. Manager

Jul 1997 - Apr 2001

Walmart - Hamden, CT - Connecticut

• Reviewed the incoming orders and assigned work to the [Job title]s to maintain a demanding schedule.

· Consulted with customers to understand their desires and suggest the best products to meet their needs.

## Education

Associate of Arts: Business

Kittrell jr. College - Kittrell, North Carolina

May 1974

High School Diploma : Basic

Richard C. Lee - NEW HAVEN, CONNECTICUT (CT)

Jun 1972

# Community Service

City of New Haven 2020 Census Complete Count Committee. 2020 - present New Haven Land Task force Committee. 2020 - present. Co-Chair Newhallville management Team. 2019 €aptain Shepard Street Blockwatch. 2017-present Read to patients at West Haven Veterans Administration. 2012