



NEW HAVEN PUBLIC SCHOOLS

July 15, 2025

Honorable Tyisha Walker-Myers
President, Board of Alders
City of New Haven
165 Church St, 2nd Floor
New Haven, CT 06510

Re: Multi-Year Agreement with Clever IDM for District Identity Management and Multi-Factor Authentication Services

Dear Honorable Tyisha Walker-Myers,

I respectfully submit the enclosed request for approval by the Board of Alders for a multi-year agreement between the New Haven Public Schools and Clever IDM. This agreement will provide district-wide identity management and multi-factor authentication (MFA) services.

In addition to the core identity management and MFA capabilities, the district will be procuring additional services through Clever IDM to further enhance our cybersecurity infrastructure. As cyber threats continue to grow in complexity and frequency, it is critical that we implement comprehensive, proactive solutions to safeguard our digital assets, student information, and staff accounts.

Clever IDM strategically aligns with both our cybersecurity and district resiliency objectives and offers an integrated platform that streamlines identity lifecycle management, automates onboarding and offboarding processes, and deploys secure MFA protocols across the district. Their solution supports compliance with industry standards and significantly mitigates the risk of unauthorized access and data breaches.

Key benefits of this partnership include:

- Automated identity lifecycle management for staff and students
- Secure, district-wide multi-factor authentication to reduce cybersecurity threats
- Seamless integration with existing information systems and platforms
- Reduced IT workload and increased operational efficiency

We believe this multi-year agreement represents a fiscally responsible investment that delivers greater value at a lower cost than our current home grown solution. It supports both our district's operational needs and the city's commitment to prudent financial stewardship.

Thank you for your time and consideration.

Sincerely,

Michael S. Simeone
Chief Technology Officer