

NEW HAVEN CITY PLAN COMMISSION ADVISORY REPORT

RE: [ORDER OF THE BOARD OF ALDERS](#) approving Bus Stop Enhancement Program Master Maintenance Agreement between State of Connecticut Department of Transportation and the City of New Haven.

Submitted by: Director of Department of Transportation Traffic & Parking

REPORT: 1681-09

ADVICE: Approval

BACKGROUND:

The Transportation, Traffic and Parking Department (TT&P) is requesting that the City enter into a Bus Stop Enhancement Program Master Maintenance Agreement with the Connecticut Department of Transportation (CTDOT). This agreement will allow New Haven to participate in a CTDOT-funded program that designs and installs bus stop enhancements along CTDOT-funded transit routes within the City.

The proposed agreement establishes responsibilities for installed improvements. CTDOT will provide design and installation for eligible enhancements at (up to) fifteen shelter locations. The City will maintain the assets after installation, consistent with standard management of infrastructure in the public right-of-way.

The agreement would provide New Haven a direct path to deliver rider-facing bus stop improvements using CTDOT resources. Approval allows New Haven to improve safety, accessibility, and the rider experience in a cost-effective way. With the Board's support, TT&P can execute the agreement and coordinate quickly with CTDOT on priority locations. If needed, TT&P can provide additional information and resources related to this agreement.

PLANNING CONSIDERATIONS

[Vision 2034](#), [New Haven's Comprehensive Plan](#), includes the following goals and strategies:

[Move Together](#)

Goal 4: Improve bus service and stops.

- Strategy 4.4: Improve bus stop facilities to ensure a secure and comfortable waiting, boarding, and exiting area at all stops.

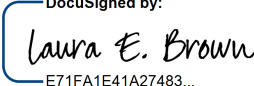
Coordinating with Connecticut Department of Transportation (CTDOT) on the Bus Stop Enhancement Program Master Maintenance Agreement directly advances the City's goal of improving bus stop facilities to ensure a secure and comfortable waiting, boarding, and exiting area at all stops.

The City Plan Commission recommends that TT&P staff further clarify how shelter locations are being prioritized for improvement.

ADVICE

Authorization of this maintenance agreement aligns with the City's Comprehensive Plan and the State of Connecticut's goals.

ADOPTED: April 15, 2026
Ernest Pagan
Chair

ATTEST: 

Laura Brown
Executive Director, City Plan Department