

**UNEDRA MULEY, LMSW, MS,**  
**203-980-8115, unedra.muley@sbcglobal.net**

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**EXECUTIVE SUMMARY**

An energetic, results driven, human services professional with over twenty years' experience with Child Welfare, strategic planning, program service delivery, community collaboration, and leadership experience. In depth knowledge of the service delivery needs of various targeted populations including experience in the hands-on provision of services that also meet the cultural needs of a family. Outstanding leadership, communication and interpersonal skills.

**CAREER EXPERIENCES**

**Department of Children and Families. New Haven, CT. 10/1994 - Present**

**Program Supervisor**

- Provide creative leadership and effective management for staff.
- Execute case work principles, methods, and techniques with the understanding of factors which influence attitudes and behavior of individuals and families.
- Work directly with community resources, legal, departmental programs.
- Understand child development, mental health and behavioral challenges facing children, youth and families.
- Work directly with Office Director and other members of the Sr. Leadership Team to ensure continuous quality improvement, data monitoring, recruitment/retention of staff.
- Provide on-going learning forums (Racial Justice/Implicit Bias) to all direct care staff, managers and community partners.
- Ensure the agency continues to meet and/or exceed standards of best practice for agency's mandates.
- Provide direct contact with specialty units to address needs of a family in the areas of substance abuse, intimate partner violence, mental health, human trafficking, and medical.

**Program Manager for Foster Care and Adoption Services Unit (FASU)**

- Provided leadership, quality assurance, program development and innovation to foster parents.
- Coached supervisors who managed to follow agency's policy and procedures for Adoptions and Foster Care.
- Collaborated with community agencies for recruitment and participated in community activities.
- Participated in trainings for foster parents (relative and non-relatives).
- Facilitated trainings to prospective foster parents (relatives and non-relatives).
- Helped coordinate Foster Care Appreciation Celebrations for the region.

**Social Work Supervisor**

- Directed the daily operations to direct care staff which included supervising staff, maintaining data, coaching and facilitating provider meetings as well as support groups.
- Implemented policy and procedures, reviewed assessment of families, established a support to staff to reduce secondary trauma.
- Facilitated weekly meetings and organized work, emergencies and day-to-day schedules.
- Provided opportunities to model/create teachable moments for staff to grow.
- Able to translate the needs of the office directly to staff to help office achieve identified goals.

### **Investigations Social Worker**

- Performed a variety of high skilled case work services, obtaining medical, physical and social histories of families in order to provide maximum services to individuals.
- Established effective communication and built immediate rapport.
- Worked closely with legal, local police, state police, and other community providers. Participated in forensic interviews dealing with high profile incidents which included media coverage.
- Able to understand the cultural needs of a family and utilize agency and community resources as needed in this area.

### **Treatment Social Worker**

- Coordinated services to children and families which included being a mentor and support to families. Duties included making referrals to meet the needs of families and encouraged families to be part of their own treatment plan. Worked with community providers and had monthly provider meetings (at least) to discuss progress and/or further needs of families.
- Organized parent involvement and held large/small team meetings.
- Exercised assertive decision making and critical thinking skills promoting activities that achieved objective goals and long-term sustainability.

### **Social Services Assistant (SSA)**

- Provided transportation and supervision to parents and children involved with the Department. Required testimony in court proceedings on identified cases. Communicated with direct care staff, providers and family regarding case planning.
- Maintained organization with calendar of visits/transportations.

### **Southern Connecticut State University, New Haven CT. 1/2015 - 2017**

#### **Adjunct Professor (Department of Social Work)**

- Teaching Methods of Intervention to BSW Students

#### **License - Active**

- Licensed Master of Social Work (LMSW) License #000018

## **EDUCATION**

### **Springfield College, Springfield, MA**

- Master of Social Work Degree, May 2010

### **Southern Connecticut State University, New Haven, CT**

- Master of Science Degree in Urban Studies, May 2000

### **Albertus Magnus College, New Haven, CT**

- Bachelor of Science Degree in Human Services, May 1998

## **CERTIFICATION**

- Connecticut Educator Certificate: School Social Worker, 7/2018

## **SUMMARY of VOLUNTEER and OTHER AFFILIATIONS**

- Member of The Board – Rape Crisis Center, Milford, 2021 - Present
- Completed MSW Field Instructor Supervising Course at Southern Connecticut State University, 2013
- Co-Author – Emerging. Visionary Author – Tara D. Hall. 2021
- Graustein Community Leadership Program (CLP), 2015
- Trainer: Mandatory Reporter Curriculum in Community, 2002
- Beyond Diversity 101 Training, 2015
- Co-Chair of Regional Racial Justice Workgroup and Member of Statewide Racial Justice Group, 2013
- Member of Diversity Action Team, 2006
- Honorable Mention Dr. Janet E. Williams Humanitarian Award - 2/2020