

NEW HAVEN CITY PLAN COMMISSION ADVISORY REPORT

RE: [ORDER OF THE BOARD OF ALDERS](#) Authorizing the Mayor of The City of New Haven to Enter into A Five-Year Agreement with Soundthinking, Inc. For Annual ShotSpotter Subscription, in the Amount of Two Million, Eighty-Four Thousand, Four Hundred and Thirty-One Dollars (\$2,084,431.00) to provide the Gunfire Detection System/Software.

Submitted by: Acting Chief of Police

REPORT: 1682-14

ADVICE: Approval

BACKGROUND

The ShotSpotter gunfire detection system provides gunshot detection, alert, and analysis services that quickly direct officers to the location of gunfire and provides information such as number of shots fired, which aids in evidence collection. Improving response time and evidence collection helps to solve cases and deter crime overall.

The New Haven Police Department is requesting approval to enter a five-year renewal contract with SoundThinking Inc. for the ShotSpotter system and software subscription. The service will cover 7.06 square miles of the city. The 5-year contract period is from July 1, 2026 to June 30, 2031. ShotSpotter is subject to an annual 5 percent price increase per year. The New Haven Police Department negotiated a \$73,040 credit each year for the first two years and subsequently, holding today's current year pricing for years 3 to 5 bringing the total 5-year contract cost to \$2,084,430. If the City needs to reduce costs in year 3, SoundThinking Inc. offers an option where they will work with the Department to identify a coverage area reduction equivalent to the waived fee.

PLANNING CONSIDERATIONS

[Vision 2034](#), [New Haven's Comprehensive Plan](#), includes the following goals and strategies:

Civic Services and Experience

Goal 7: Enhance public safety services to effectively meet community needs.

- Strategy 7.1: Modernize and improve the efficiency of the Police Department to improve response times, eliminate redundancies, and optimize the use of available resources.
- Strategy 7.2: Improve Police and Fire Department infrastructure and resources by investing in infrastructure and technology upgrades.

ADVICE

Authorization of this Order aligns with the City's Comprehensive Plan goals. The City Plan Commission recommends approval.

ADOPTED: May 20, 2026
Ernest Pagan
Chair

ATTEST: _____
Laura Brown
Executive Director, City Plan Department