

**G. EVELISE RIBEIRO**  
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## **EXPERIENCE**

### **Director of Compliance and Moving to Work Initiative - Elm *Housing Authority of the City of New Haven*, April 2019 – Present**

Responsible for the strategy, planning, reporting and compliance of the agency's Moving to Work Initiatives. Serves as the primary liaison between the agency and the HUD MTW office. Serves as a collaborator with the other MTW agencies to share best practices and leads efforts to evaluate and document the findings of our MTW program. Responsible for ensuring the effective planning, reporting and agency compliance and serves as a coordinator across multiple departments within the Agency's portfolio, to ensure a seamless process. The agency's portfolio includes public housing, housing choice voucher and tax credit assets managed and operated by ECC or its affiliates and third-party partners.

### **Service Center Director/Housing Choice Voucher Director - *Housing Authority of the City of New Haven*, May 2006 – April 2019**

Directs, administers and manages the day to day operating procedures for the Section 8/ Housing Choice Voucher (HCV) and Family Self Sufficiency (FSS) programs, pertaining to program access and program participation. The program includes application intake, program screening, revision of the Section 8 Administrative Plan and annual and interim recertifications. Manages a budget of \$44+ million for the Section 8 programs. Has direct supervision for 20+ clerical and supervisory staff and responsible for the maintenance of 3500 Housing Choice Vouchers per HUD guidelines. Serves as primary point of contact for program participants, HUD agencies and community organizations on issues regarding policies, procedures and customer service.

### **Interim Director of Operations - *Housing Authority of the City of New Haven*, December 2004 –May 2006**

Responsible for the daily functions of the Operations Department. Direct supervision for the Chief of Security and the Asset Management staff who manage a district portfolio of 2400 units and 60+ maintenance and clerical staff. Considerable knowledge of personnel management issues in a union environment. Provided oversight of two private management companies that managed 470 units owned by the Housing Authority. Managed the department budget of \$15 million. Directed the delivery of service provided by the Chief of Security, maintenance staff and contractors, to include security issues, warehouse functions, trash and snow removal, vacant unit preparation, equipment, fleet and general maintenance. Worked with the Legal Department on rent collection, eviction and other legal matters. Developed strategies to assure that HANH's properties provide attractive, decent, safe and affordable housing options to community residents. Developed and implemented management projects and action plans.

### **Interim Deputy Executive Director – *Housing Authority of the City of New Haven*, March 2005 – January 2006**

Served as Co-Chief of Staff for a segment of the Housing Authority's operation. Coordinated, directed, supervised, evaluated and administered the activities of the Service Center, Finance, Information Technology, Administration and Operations Departments. Served as a point of contact for all regulatory oversight issues. Developed Agency policies and long-range goals and objectives. Executed the administrative, fiscal and operational functions of all housing programs. Presented ideas and information in meetings and discussions. Managed responsibilities interdependently and collaboratively.

### **Performance Auditor–*Housing Authority of the City of New Haven*, December 2000–February 2006**

**\*Team Manager, *The Hartford Insurance Co.*, August 2000 – December 2000**

**\*Unit Manager, *Travelers Property Casualty Co.*, May 1999 – August 2000**

**\*Technical Specialist, *Travelers Property Casualty Co.*, December 1995 - May 1999**

**\*Senior Claims Examiner/Casualty Adjuster -*Allstate Insurance Co.*, September 1990–December 1995**

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### **Resume - G. Evelise Ribeiro**

\*Various insurance duties and responsibilities that included investigating, evaluating and negotiating automobile and bodily injury claims. Researched and prepared documents for litigation management and served as a technical resource at depositions, mediations, arbitration, trials and all legal proceedings. Supervised a staff of fifteen employees handling Personal and Commercial Lines automobile and serious injury claims and achieved payout reduction through effective leadership and claim management practices.

### **CIVIC ACTIVITIES**

- Police Commission, New Haven Department of Police Services  
Traffic and Parking Commission, City of New Haven  
2005-present; Vice Chairperson 2012, Chairperson 2013, 2021 – present
- City of New Haven Police and Fireman Pension Fund, Trustee, 2016 – present
- Community Action Agency of New Haven, Board Member June 2009-2019, Chairperson 2016 – 2019
- Delta Sigma Theta Sorority, Member April 2010 – present; 2<sup>nd</sup> Vice President 2020 – 2022
- Cape Verdean Women's Social Club – 2010 – present
- Safe Routes for All Citywide Plan Steering Committee, 2021
- Civilian Review Board, Vice Chair, Mayoral Appointee 2003
- Chain Fund, Inc., Member, 2006 - 2016
- Aids Interfaith, Inc., Board Member, 2004 – 2009
- Ella B. Scantlebury Facility, Board Member, 2004 - 2005
- NAACP – National Resolutions Committee, Committee Member, 2000 - 2003  
Region II, Secretary, 1998 - 2005  
Connecticut State Conference, Assistant Secretary, 1997 - 2001  
Greater New Haven Branch, 1st Vice President, 2000 - 2001  
2<sup>nd</sup> Vice President, 1998 – 2000  
3<sup>rd</sup> Vice Present, 1994 – 1998  
Secretary, 1990 - 1994
- Elm City Young Adult Club of National Assoc. of Negro Business and Professional Women's Club, Inc., President Emeritus, 1991 – 1999
- The Foundation of Cabo Verde Inc., Board Member 1995 - present

### **HONORS**

- Certificate of Special Congressional Recognition
- State of Connecticut General Assembly Official Citation
- City of New Haven, Board of Alderman Official Citation
- NAACP Branch Distinguished Service Award
- Elm City Clubs, Inc., Leadership Award
- NANBPWC, Inc. Club Appreciation Award
- The Seton Award for Community Service
- Cape Verdean Women's Social Club Community Service Award
- West Haven Black Coalition Community Service Award

### **CERTIFICATIONS AND LICENSES**

- Public Housing Manager
- Rent Calculation Certification
- HUD REAC/HQS Inspector
- Fair Housing Specialist
- Commercial and Personal Lines Adjuster
- Notary Public
- C3P Tax Credit Certified Compliance Professional

### **EDUCATION**

- **University of New Haven, West Haven, CT**  
Master of Business Administration, May 2003
- **University of Massachusetts, Amherst, MA**  
Bachelor of Arts, May 1990

**Major:** Political Science, **Minor:** African-American Studies